

Important notice to residents relating to legislated lock-down period

Please be advised that due to the COVID19 status and the declaration of a lockdown for all except essential services, the SMG trustees and building managers, together with their service providers, will be implementing the following measures with immediate effect:

Security

Security services are considered essential. Trident will ensure that their staff are able to travel to and from work and take social distancing and sanitisation steps in order to safeguard themselves.

Legally we may not restrict the movement in or out of any residents, owners or their guests, so security will continue to operate in terms of the SMG Rules. The one exception is that residents will be asked to collect any deliveries at the gates instead of letting the delivery people into the building unless the resident is **genuinely** unable to do so.

Cleaning

Our cleaning services are considered essential. Essential Cleaners will also ensure that their staff are able to travel to and from work, and take social distancing and sanitisation steps in order to safeguard themselves.

The normal cleaning services may be reduced in which case refuse removal and disposal will take priority. High-touch areas of common property (handrails, lift buttons etc.) will be sanitised more often than usual but residents must still take responsibility for their own hygiene by washing their hands frequently.

Garden

Our garden services are not essential. If you would like to help out in the garden (for exercise – with appropriate distancing) please send a mail to our Building Manager.

- It is not practical to sanitise the “Jungle Gym” or garden furniture. Please supervise your children carefully in the garden, ensure that you are cautious and wash hands well afterwards.
- We are informed that Coronavirus does not live in the salty pool water but the handrails cannot be guaranteed sterile.

General

Our Building Managers will continue to oversee the work done and at least one of them will be on site for part of every week-day. If you see or have any problems, please contact them, preferably by e-mail to **supervisor@stmartinigardens.co.za**, else put a note in the mailbox beside the office door. Maintenance and handy-man services will be limited to urgent matters only. The trustees will also be monitoring the situation and making any decisions necessary.

As usual, any real emergencies (burst pipes etc.) may be referred to SMG security on 062 733 1193 for advice.

The SMG staff cannot take responsibility for all aspects of safety and compliance:

- We ask residents to read the Western Cape Government notices around the building
- Social distancing when out and washing hands with soap and water after returning home are the best means of infection prevention.
- If you live alone and feel vulnerable please inform the Building Manager, and he will ensure that someone calls you daily.
- **IF YOU FEEL SICK DO NOT LEAVE YOUR FLAT - call the Coronavirus Hotline 0800029999.**
(If you cannot get through, call SMG security on 062 733 1193.)

SMG trustees

25th March 2020